

# Frequently Asked Questions

## Teamviewer Quick Support

- [Download Teamviewer 11 for Windows](#)
- [Download Teamviewer 11 for Mac OS](#)



When you intend to report an error by email you should always include a full log in the email. Generating this log [is pretty easy](#), so please take the time to do so.

## General

- [Installing the GECAMed client manually](#)
- [Client works only on the Server](#)
- [Customizing Client Color and Name](#)
- [How can I start GECAMed](#)
- [Application Blocked by Security Settings](#)
- [I can not log in](#)
- [I deinstalled GECAMed but there is still the GECAMed entry in the startmenu](#)
- [GECAMed Logging Information](#)
- [How to restore missing GECAMed launch icon](#)
- [System Requirements](#)
- [Where can I obtain the cefip list](#)

## Installation

- [Where Can I Find The Installation Log-File](#)
- [User already exists: postgres\\_gecamed](#)
- [Where can I find the uninstaller](#)

## Time Synchronization

this namespace doesn't exist: =:faq:time\_synchronization

## Problem with patient module

- [Problem with creating or saving a patient](#)

## Billing

- How to issue bills using older key values
- How to delete all existing rates
- How update the CNS rates via SQL script

## Printing

- Installing iReport 3.7.3 preconfigured for GECAMed
- JasperReport Printing Templates

## Labo

- The Labo Module does not work correctly

## Letter

- Change Between OpenOffice.org and LibreOffice
- Tips and tricks about creating your own placeholders

## Form-Editor

- Activate the Form-Editor Module

## Technical

- Configuration Overview
- Firewall and Open Ports
- GECAMed Client Properties
- How to get access to the GECAMed database
- Import of Patient Data
- Jasperreport Debug messages
- JBoss Server does not start
- Backup & Restore GECAMed Database
- Restore Database Constraints
- Restore Admin Password
- Update GECAMed by hand
- Where are the client logfiles?
- Where are the server logfiles?

## Mac / Apple

- Backup Error on Mac OS X
- GECAMed doesn't work on Mac OS X El Capitan
- Installation Fails on Mac OS X
- The GECAMed Server doesn't start automatically after a restart
- The Login-Screen doesn't show up
- Network printer is connected via Apple's Bonjour protocol
- Problem with printing and applying rules - fixing the Java version
- How to restart the JBoss manually on Max OSX
- Uninstall GECAMed on OS-X
- Upgrade Mac OS X 6 -> 7 with PostgreSQL older than version 9.0

## Windows

- I Cannot start GECAMed on Windows 8
- Installer crashes while trying to install PostgreSQL
- Installer can not launch on Windows 7

## Linux

- I Cannot stop the JBoss service

## Development

- How to Set Up GECAMed on Eclipse

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